

United States Postal Service®

INDUSTRYALERT

August 17, 2020

Product Tracking & Reporting – System Maintenance August 23, 2020

Product Tracking and Reporting (PTR) has scheduled system maintenance on the following date:

Start time:	Sunday	August 23, 2020	8:00 PM ET US
End time:	Monday	August 24, 2020	4:00 AM ET US

- Inbound Shipping Services manifests and Shipping Partner event files sent to PTR will continue to be received during this time but will experience a delay in processing.
- Outbound Scan Event, Confirmation Error Warning, and Postage Statement Extract file extract processes will be held and will resume at maintenance conclusion.
- USPS Tracking may be intermittently unavailable and data displayed may be stale.

Please direct any inquiries or concerns to the *Product Tracking and Reporting* via email (IMpb@usps.gov).

###

*Please visit us on the USPS [Industry Outreach](#) website.
Thank you for your support of the United States Postal Service.
Industry Engagement & Outreach/USPS Marketing*

To subscribe or unsubscribe to Industry Alerts, please hit reply and send us your request.

Privacy Notice: For information regarding our privacy policies, visit www.usps.com/privacypolicy